

# Citadel Risk

INSURANCE | REINSURANCE | SERVICES

## Back Office Administration

So often passed over as incidental or trivial, back office administration can become a burden. When you need support with some of the more administrative functions, either in a backlog scenario or longer term, Citadel Risk can offer experienced staff at competitive rates.

Projects often handled by Citadel Risk:

- Yellow book preparation
- Management accounts
- Credit control, premium and claims
- Backlog support
- Accounts reconciliation

Accuracy and efficiency are crucial to any insurance process. Maintaining records through a variety of functions is a challenge for companies, cedants and reinsurers alike. Citadel Risk can help you achieve this without incurring year-round overheads. Successful long-term relationships depend on closely aligned interests. With our industry experience and commercial attitude, we offer a close industry fit with your team while maintaining objectivity. We can provide dedicated flexible support, maximising efficiency and minimising resourcing costs across the underwriting and broking year.

Whether providing specific support services like pre-risk audit, risk capture, technical or accounting, or a comprehensive outsourced underwriting support service, we commit the resources required to deliver against strict key performance indicators.

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