

Citadel Risk

INSURANCE | REINSURANCE | SERVICES

Claims Management

Citadel Risk has an experienced and highly respected US team of professional claims staff who deal with claims issues of all kinds and all sizes.

Specifically our services are:

- Reserve reviews: establishing ultimate liability on individual claims or entire portfolios
- Claims management e.g. claims adjusting, strategic business advice, negotiating with policyholders and cedants
- Expert advice during arbitration and litigation
- TPA Compliance reviews
- External and internal auditing e.g. data cleansing, static claims, peer reviews, process reviews, forensic reviews and inspection of records
- Support to ensure efficient, cost-effective processing
- Claims and creditor management on schemes of arrangement
- Evaluation, critiquing and negotiation of policy buy-backs and commutations
- Claim Best Practice Reviews
- Loss-leakage Reviews.

We work closely with you to keep you fully informed through every stage in the development and execution of your claims strategy. Our experience spans almost all classes of business worldwide.

Whether your claims issues involve large value portfolio or small individual backlogs or technical problems, Citadel Risk can provide a solution.

Key Contacts:



Mike Palmer
+44 (0)207 042 7969
mike.palmer@citadelrisk.com



Gary Hall
+1 97 36286060
gary.hall@citadelrisk.com